

## Shropshire and Staffordshire Area Team

### Heatwave Alert Cascade System

Met Office triggers Alert greater than level 2  
(note: level 0 is strategic & level 1 is routine planning)

If alert is:

**Level 2: Heatwave is forecast: Alert & readiness**  
(60 % risk of heatwave in the next 2-3 days on two consecutive days)

**Level 3: Heatwave Action**  
(Threshold temps reached in one or more region)

**Level 4: Emergency Response**  
(Heatwave so severe and/or prolonged = effects extend beyond health & social care: multi sector response at national/regional levels)

An alert e-mail is sent from the Met Office directly to NHS England Regional team (via corporate team)

An alert e-mail is sent from NHS England Regional team to Area Team (on-call manager)

An alert e-mail is sent from Area team to CCGs, GP surgeries and pharmacies

CCGs contact NHS provider organisations and nursing homes

Provider organisations to implement Heatwave Plans

Area Team EPPR team to co-ordinate situation reporting and convene a strategic meeting if required.

Area Team EPPR team to co-ordinate the health response